

# PERBADANAN PENGURUSAN PALM SPRING @ DAMANSARA

Registration No. SEL 1659/08

Management Office: 1<sup>st</sup> Floor Clubhouse Palm Spring @ Damansara,  
PJU 3/29, Section 13, Kota Damansara, 47810 Petaling Jaya, Selangor.

Tel: 03-7612 5755/54 Email: palmspring\_damansara@yahoo.com

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Ref : PSMC/Inter-Floor Leakage/2024/028

Date : 22<sup>nd</sup> April 2024

BY: HAND, EMAIL & E-COMM

Respondent Name : **HOO SHEAN CHUAN**

Mailing Address : B-1015, Palm Spring @ Damansara Condominium,  
Jalan PJU 3/29, Kota Damansara,  
47810 Petaling Jaya,  
Selangor Darul Ehsan

Dear Mr/Mrs,

**HOO SHEAN CHUAN**

B-1015, Palm Spring @ Damansara Condominium,  
Jalan PJU 3/29, Kota Damansara,  
47810 Petaling Jaya,  
Selangor Darul Ehsan

AND

**KHOR KIM LOON**

B-0915, Palm Spring @ Damansara Condominium,  
Jalan PJU 3/29, Kota Damansara,  
47810 Petaling Jaya,  
Selangor Darul Ehsan

With refer to above matter.

We have recently received a complaint from the occupant of Unit B-0915 regarding an inter-floor leak affecting their unit. Following this report, our maintenance team conducted an inspections at Unit B-0915 on 03/02/2024.

Attached, you will find a picture taken from B-0915 illustrating the issue.

It is imperative that you take immediate action to address this matter by assigning your contractor to repair the leak as soon as possible. Failure to do so could result in further damage to the unit below.

This leakage has caused damages to the ceiling located at **Room 1 and Master Bedroom Toilet Area**. Our maintenance personnel have verified the dampness caused by the leakage, and we highly suspect that the issue is caused by the leaked of your pipe from master bedroom toilet.

To prevent further inconvenience to your fellow neighbors, we would appreciate it if you could communicate with them and appoint a professional/contractor to resolve this matter **WITHIN 14 days** to prevent any further damages.

Pursuant to ***Strata Management Act 2013, Section 70, By-laws for regulation of subdivided building or land. And Strata Management (Maintenance and Management) Regulation 2015, Part XV Inter-Floor Leakage.*** The upper floor parcel unit purchaser / owner shall responsible on the defect(s). Failure with your co-operation the management shall lodge report to Commissioner of Building (MBPJ) for further action.

For your information, the lower floor parcel unit purchaser(s) or owner(s) reserves the right to take further action to claim for his/her losses or damages which caused by higher floor parcel unit purchaser(s) or proprietor(s) legally.

Your co-operation and immediate action is necessary.

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Thank you.

Yours faithfully,  
PERBADANAN PENGURUSAN  
PALM SPRING @ DAMANSARA

## The Management

CC:      1.      **Owner of Unit B-0915**

**KHOR KIM LOON**  
B-0915, Palm Spring Condominium,  
Jalan PJU 3/29, Kota Damansara,  
47810 Petaling Jaya, Kota Damansara,  
Selangor Darul Ehsan.

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## APPENDIX



**Picture 1:** The damages ceiling and water mark located at room 1 area.



**Picture 2:** The water mark suspect due to the pipe leaked at master bedroom toilet.



**Picture 3:** The ceiling and water mark on the wall located at master bedroom toilet area.



**Picture 4:** The damages ceiling and water mark located at room 1 area.